



ECat Software Upgrade to Version 6.0.364.1/5.0.364.0

Release date: February 25, 2026

<https://repcentral.aon.com/ecat>

Note: If you need ECat 6 login credentials, they can be provided through aaonregistration@aaon.com. There is only one ECat 6 update file, it works for both initial installation and updating the software.

ECat 6.0.364.1 Updates

1. Fixed Issue preventing certain users from being able to Edit Orders due to "Rep 1 needs a value." error.
2. Resolved RepContactRecords is null error.
3. Fixed Authentication error that warned "you are not a valid user". If you are still getting this error after double checking your email and password are input correctly, email aaonregistration@aaon.com to get your System Access checked.
4. Fixed lead time data issue where ECat was not showing the latest lead time in 363.3.
5. Fixed an issue from V364.0 where account numbers were not being set correctly and causing issues for editing orders and forecasting.

ECat 6.0.364.0 Updates

IMPORTANT UPDATE: The client configuration issue that was preventing ECat V6 from running after 4pm Central on 2/13/2026 has been resolved in this installation.

Direct ECat 6 Download Link

Important! During installation, ECat may prompt you to install a [.Net Desktop Runtime 9.0.13 x64](#) package from Microsoft. This update must be completed for ECat V6.364 to function.

Known Issues

Input lead times as proper decimals, 0.35, not .35

On the RN Series the option of A5=C has intentionally been replaced with A5=A. This does not increase pricing or change unit design. ECat will automatically update this feature as you go to the Fan Selection Screen.

The RNA/RZA series has an issue with motor casing selection defaulting to blank on new units or when editing the motor options. Please verify that the Motor Casing does not show as blank and that the printed Unit Submittal matches your desired fan and motor features. This issue will be worked on in the V6.0.365 release.

Motor Selection	
RPM:	1800
Voltage:	460V/3φ/60Hz
Casing:	
Efficiency:	PermanentMagnet
<input type="checkbox"/> Shaft Grounding	
VFD Type:	Regular

New Features

1. New Alpha Class Heat Pump – A new tonnage is now available for refrigerant injection compressors for heat pump operation down to –20 °F ambient. This adds the A1=K option to the RN-031. The selections are limited to single circuit modulating hot gas reheat (F11A), the new Stratus Controller (F16B=N), and do not include the option for low ambient cooling (F12). To calculate performance, the mixed air temperature in heating mode must be above 40°F, which may require the use of an economizer, preheat, or energy recovery for units with outside air.
2. EBTRON Thermal Dispersion Outside Airflow Measuring Stations are now available for RQ/RN and RZ Units on Feature 19. The description of the pre-existing Paragon outside airflow station feature options have been changed to "Differential Pressure Air Flow Measuring Station" to better reflect the difference in technologies.

Features modified or removed

3. The CF-013 Digital+2-Step Cooling-Only condensing unit is temporarily unavailable for sale in Comfort Cooling Split Systems until further notice. As a result, external users will no longer be able to select a CF-013 in the Comfort Cooling Split System menu. Please Note:
 - a. This does not affect the user's ability to select a CF-013 in Standalone or DX DOAS Split System configurations.
 - b. While the Digital+2-Step Cooling-Only configuration of the CF-013 Comfort Cooling Split System is unavailable, all other compressor and ASHP configurations are still available through the AAON Applications team.

Unavailable:

CF-013-B-*-LA***

Available through AAON Applications team:

CF-013-B-*-LJ***

CF-013-B-*-JA***

CF-013-B-*-JJ***
 - c. This change does not automatically remove existing selections for Comfort Cooling Splits with CF-013-B-*-LA***. New orders with this pairing will not be accepted.
4. The option to select purge has been removed from the H3-D and H3-E cabinets for units selected with Blue Wave energy recovery. Any units selected with this option must be reselected with a valid option.

Bug Fixes

Solutions to issues that were reported as bugs or feature changes made to update offerings.

General Improvements

Changes affecting general usage of ECat or common screens and reports.

5. Clicking 'Notify Support' on the error message popup should now generate an email draft if it did not previously. If you chose to send in the email to EcatSupport@aaon.com, add a description of what you were doing when this error occurred, how to cause the error to happen again on your unit, and a copy of your aefx file.
6. Fixed an Order Form report issue where the Total List Price and Total Net always showed the pricing from the primary scenario rather than the printed non-primary scenario.
7. Fixed hard crash that occurred if you attempted to add an accessory using the Right click menu 'Add Accessory' without first selecting a unit to indicate which scenario to add the accessory to.
8. Fixed hard crash that occurs when attempting to sort the job order when certain text inputs contain only two next line characters.
9. Update Pricing Routine now shows the repriced scenario on completion rather than defaulting to the primary scenario.
10. Fixed issue so that the save button on the Change Order Status update screen remains accessible even when the screen Scale is set to 125 or 150%.
11. Fixed issue where the save button was inaccessible on the Edit Tag window when the unit line item quantity was high, or each unit tag long.
12. A maximum width has been set for the Tag field in the Unit Grid. Units with higher quantities or longer tags may be viewed on a tooltip by resting the cursor on the tag text.
13. Fixed issue with saving changes to the tag line items for units with a quantity greater than 1.
14. Fixed issue with forecasting certain jobs where the line item quantity is high or the unit tag long.
15. Removed the zip code requirement when Updating Order Status to Archive.
16. Unit and job multipliers may no longer be input as negative values.
17. The Order Form in the printed reports now displays the zip code and state for the Sold To information.
18. New error message added to the Change Order Status window to clarify that orders at Final Selection, Quote or Order may not have only accessories/custom line items.

All Products

19. Compressorized units now have a nominal RPM for compressors in the Electrical Data section on the Rating Sheet.

Multiple Product Series

20. All Rooftop units (Permanent magnet motors) - Fixed an issue occurring with fan motor selections for permanent magnet motors where the Motor Type (F3D/F5D/F6D) was defaulting to 0.
21. All Rooftop units - The minimum air velocity requirement for O/A electric preheat selections on units with R454B systems has been removed. This change mostly affects RQ and small RN rooftop units.
22. All Rooftop Units: Updated Heat Wheel nameplate data for F4B-GH. Please re-run units to get updated electrical data to display on the Unit Rating Sheet.
23. H3/V3/SB: Updated heat wheel nameplate data for sizes C, D, and E on 460V and 575V units. Please re-run units to get updated electrical data.
24. RN-E/RZ - Combustion motors for single bank gas heaters have been updated to reflect actual motors used in production. Please re-run units for updated electrical nameplate data.

RN

25. The compressor staging option for 'A5=C' has been replaced with 'A' for rooftop units selected with variable capacity or variable speed compressors (A1=GH). This causes no change to the actual unit construction or price.

26. Compressor FLAs for 40-ton refrigerant injection units (A1=K) selected at 208 or 230 volts have been updated. Please resave unit for updated electrical rating information.
27. The Electric heat options for the 11- and 13-ton RN-B Cabinet have been updated to resolve conflicts in the kW shown on the unit rating vs unit submittal reports. Resave your unit for corrected ratings, reports, and pricing.
28. Fixed an issue preventing selection of 20kW - 2 stage electric heat on RNC horizontal units.
29. Electric preheat has been updated to be configurable on RN-D cabinets for
 - a. Air handlers when selected with certain Energy Recovery options (F4C=0ACGKQ) or for an economizer with option box (F4C=E with F18A=5)
 - b. Compressorized units with certain Energy Recovery options (F4C=0ACFGHKQ) or for an economizer with option box (F4C=E with F18A=5).

Note: The RN-D cabinet requires that preheat be on a separate power point on feature 13A. If your selection for preheat is no longer valid the unit must be resaved with an alternate Outside Air Section or without preheat.
30. The outdoor fan quantity is now noted on the unit drawing printout for RN C cabinets selected as Alpha Class heat pumps.
31. Added refrigerant charge data for 50- and 70-ton Water Cooled Condenser rooftop units. Resave your unit for updated refrigerant charges on the unit rating sheet.

RQ

32. Seismic construction (F23-G) has been turned off while Research and Development is working on re-certifying our units. This option will be turned back on in the future once testing is completed.
33. Updated weights for vertical discharge units with fixed plate energy recovery. Please re-run units for updated weights on unit rating sheet.
34. Updated weights for non-compressorized RQ air handling units to remove added compressor weights. Please re-run units for updated weights on unit rating sheet.

RZ/SA/H3/V3/SB

35. RZ - D and E cabinets with gas heat and 460V power have had the secondary combustion motor FLA updated. Please re-run units for updated electrical ratings.
36. SA - 35-ton units with digital/2-step compressors (A1-L) had the incorrect compressor for system 2. Please re-run units for updated performance and electrical data.
37. Splits - Fixed an issue preventing selection of high efficiency Blue Wave energy recovery wheels on the split system Unit Conditions screen.
38. H3/V3 - Updated Expansion Valve control options on Feature 10 to clear confusion on units selected with an expansion valve on Feature 9. This feature change has no effect on pricing or controls received.
39. H3 - Corrected shipping split feature descriptions on Feature 16 for units with energy recovery to clarify which section contains which energy recovery components.
40. CF - Fixed instances where the 5 weeks additional lead time for digital and on/off compressors were being applied outside the 40-60 ton range. Select the option to 'Update Lead Time' on the right click menu to update the unit or order lead time.

ECat 5 Updates

**The install password for ECat v5
CHILLERSAIRHANDLERS17216FANS**

M2 Product Updates

1. None

Please continue to provide feedback on ECat 6. Our dedicated AAON ECat Team is here to support you. Contact ecatsupport@aaon.com with questions, comments, and bugs.